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Large numbers cause magnitude neglect: The case of government expenditures

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Four studies demonstrate that the public's understanding of government budgetary expenditures is hampered by difficulty in representing large numerical magnitudes. Despite orders of magnitude difference between millions and billions, study participants struggle with the budgetary magnitudes of government programs. When numerical values are rescaled as smaller magnitudes (in the thousands or lower), lay understanding improves, as indicated by greater sensitivity to numerical ratios and more accurate rank ordering of expenses. A robust benefit of numerical rescaling is demonstrated across a variety of experimental designs, including policy relevant choices and incentive-compatible accuracy measures. This improved sensitivity ultimately impacts funding choices and public perception of respective budgets, indicating the importance of numerical cognition for good citizenship.

numerical cognition | policy | information presentation | numeracy

Q:8 In an interview about a Central American initiative, US President Joe Biden misquoted the program price tag as "almost \$800 billion" when the true amount was \$750 million.* Like Biden, many people confuse large budgetary amounts. In a set of four experiments, we demonstrate how difficulties in representing and reasoning about large numbers have consequences for evaluating government programs and how large numbers can be better presented so that people can use them effectively.

Numeracy and Its Implications for Citizenship

Difficulties in discriminating among large numbers stem from how numbers are cognitively represented. Following a logarithmic function, as numbers increase in magnitude, their internal representations become harder to distinguish because representations of large numbers are noisier and thus overlap more (1, 2). For example, \$2 and \$4 are perceived as further apart than \$1,002 and \$1,004 (3). Under a linear numerical representation, an absolute difference of \$2 would be interpreted as the same in both cases, whereas under a logarithmic function, discrimination is a function of the ratio between two numbers. For federal expenditures, logarithmic number representations imply that people will discriminate more easily between small costs but will struggle to discriminate between large costs, displaying cost insensitivity instead. In this way, basic numerical processing has implications for participatory democracy.

The processing of numbers can be facilitated by manipulating how numerical information is presented. For instance, putting numbers into perspective or reexpressing unfamiliar numbers in familiar units can increase compression of numerical representations and thus increase discriminability among values (4, 5). For example, instead of describing an area as being "695,000 km²," including a reference makes it easier to understand: 695,000 km² is about the size of Texas (5). Alternatively, numbers can be rescaled, for example, in terms of per household costs (6). Both strategies transform large numbers to smaller magnitudes, thus placing the values on an easier-to-discriminate portion of the numerical representation function and increasing sensitivity.

The Current Studies

In four preregistered studies, we assessed whether nonexperts' ability to discriminate between price tags for large government programs improves when prices are expressed as per capita values rather than national values. These studies demonstrate a simple way to remove a significant barrier to good citizenship. The current studies go beyond previous work (e.g., 6) by testing predictions derived from literature on basic processes in numerical cognition using paradigms that employ the timely context of the COVID-19

Q:20 *See https://www.cnn.com/2021/03/17/politics/fact-check-biden-abc-stephanopoulos/index.html

Significance

Comprehension of government expenditures requires understanding immense monetary amounts, yet numbers of such magnitude are difficult to understand. Our findings highlight the implications of basic numerical processing for participatory democracy. Basic principles of numerical cognition predict that a simple rescaling manipulation will increase nonexperts' ability to discriminate among different price tags for large government programs, a prediction that was supported in four experiments. By converting large numbers into smaller ones, regardless of their unit familiarity, people are better able to process numerical information and, subsequently, incorporate differences in budgetary magnitudes into their judgments and decisions.



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The authors declare no competing interest.

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pandemic, incentive-compatible judgments, objective assessmentof judgment accuracy, and policy choices.

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Researchers sometimes study how people process numbers in the context of numeracy. Broadly defined as mathematical and probabilistic reasoning skills, numeracy is typically measured with a series of mathematics problems (7, 8) and is critical to success in several domains (9–11). Following our preregistration, we included a measure of numeracy as a covariate in the current studies, and additional exploratory considerations of numeracy are included in *SI Appendix*.

129 Experiment 1. In March 2020, Amazon Mechanical Turk 130 **Q**:10 (MTurk) participants (n = 392) saw one of four statements 131 about possible US COVID-19 relief packages. As shown in 132 Fig. 1, the statements varied in their scope (national or individ-133 ual) and magnitude (large or small) such that participants read-**Q:11** ing about a national stimulus package saw that "The House and Senate passed a \$100 billion [\$2 trillion] relief package to Q:12 address the Covid-19 national crisis." Those reading about an 136 individual level stimulus package read that "The relief package 137 passed by the House and Senate to address the Covid-19 138 national crisis includes cash payments to individual taxpayers. 139 Consider a payment of \$1,200 [\$24,000] per individual." Note 140 that the ratio between stimulus amounts in each scale condition 141 is held constant at 20:1. In each condition, participants rated 142 the effectiveness of each program, defined as how well the pro-143 gram would address the economic impact of COVID-19. 144 Results. Fig. 2 and Table 1 show an interaction such that par-

145 ticipants differentiated more between high and low individual-146 level payments than they did between high and low national 147 stimulus packages ($\beta = -25.03$, SD = 5.40). These results sug-148 gest that people distinguish between two small numbers more 149 easily than two large numbers even when the ratio is held cons-150 tant. Note that we speak only to differences within national 151 and individual conditions, not across. Because the national 152 amounts represent the entire cost of the recovery package, 153 which included far more than individual payments, while the 154 individual amounts represent cash payments to individuals, the 155 two conditions are not directly equivalent. Finally, we find that 156 higher numeracy was correlated with lower ratings of effective-157 ness ($\beta = -3.21$, SD = 1.42). In *SI Appendix*, we report addi-158 tional, exploratory analyses regarding the moderating effect 159 of numeracy.

Given that both the national and individual conditions used a 20:1 ratio between magnitudes, the interaction pattern indicates that numerical representation must not have a logarithmic function as surmised by previous work. Instead, the function must be more curvilinear to account for current and prior results (6).

Experiment 2a. In our next experiment, we employ an incentive-compatible, objective measure of numerical understanding in the form of a recall ranking task. MTurk

<u>Magnitude</u> Small Large On March 18, Congress passed a \$100 billion On March 27, the Congress passed a \$2 Nationa relief package to address the Covid-19 trillion relief package to address the national crisis. Covid-19 national crisis. The relief package passed by Congress to The relief package passed by Congress to ridua address the Covid-19 national crisis includes address the Covid-19 national crisis includes cash payments to individuals. Consider a cash payments to individuals. Consider a ndiv ment of \$1,200 per individual. payment of \$24,000 per individual.

Fig. 1. Experiment design and text for Experiment 1.

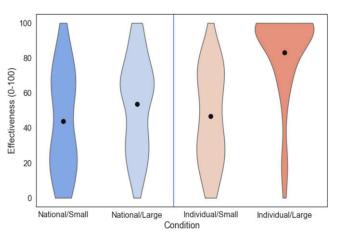


Fig. 2. Results for Experiment 1 showing rated effectiveness as a function of condition. Rating distributions are represented by violin plots where the width of the violin represents the frequency of data at each value and the center dot of each plot represents the mean effectiveness rating for that condition.

participants (n = 401) began by learning about the cost of eight programs under time pressure (see Fig. 3A). Participants saw prices as national program costs (e.g., \$3 billion) or in price per capita (e.g., a \$3-billion program costs \$10 per capita). After seeing each program's cost, participants ranked the set of eight programs by price (see SI Appendix for details). At the time of ranking, participants did not see the costs of the programs; rather, they had to recall them. Requiring that rank-order judgments be based on memory adds difficulty to an otherwise easy task, and while ranking costs does not require participants to preserve interval information, it does require them to properly encode program cost. Furthermore, the rank-order task was presented identically in the national and per capita conditions, and participants were paid for accuracy. We predicted higher rank-order accuracy in the per capita condition, reasoning that more overlap among large-number representations would cause greater confusion among numerical ranks.

Results. We scored participants for correctly ranking each of the 28 pairs that resulted from ordering eight programs. For example, if they ranked the most expensive program above the least expensive, they would be correct on that pair. As shown in Fig. 4*A*, participants in the per capita condition were more accurate, correctly ranking on average 19.22 (SD = 5.91) program pairs, compared to an average 17.90 (SD = 5.45) among national-cost participants [t(399) = 2.30, P = 0.021]. A regression analysis (Table 2) confirmed that accuracy increased when cost information was presented in per capita terms ($\beta = 0.262$, SD = 0.125). Numeracy correlated with greater accuracy ($\beta = 0.199$, SD = 0.068). Additional program features were explored in preregistered analyses (see *SI Appendix*).

Rescaling magnitudes into smaller units may make them more familiar; thus, it is possible that familiarity, and not rescaling per se, drives increased accuracy. To test this account, in Experiment 2b, we scaled costs by an arbitrary and unfamiliar "capitol dome" unit.

Experiment 2b. In a replication and extension of Experiment 2a, we test the robustness of using a rescaling rule to improve numerical processing by scaling down total expenditures using an unfamiliar unit. Our unit in this experiment is a capitol dome, equivalent to the estimated material costs of the US Capitol Building dome (\$20 million) such that a program costing \$1 billion would cost 50 capitol domes. In using this unit, we can

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Table 1. Linear regression results for Experiment 1				
	(1)	(2)		
	Rating	Rating		
Magnitude	36.26***	35.08**		
Scale	(3.89) -2.95	(3.87) -3.65		
Magnitude \times scale	(3.87) -26.41*** (5.47)	(3.82) –25.03** (5.40)		
Numeracy	(3.47)	-3.21*		
Politics		(1.42) 1.83		
White race		(1.60) -7.81*		
Gender		(3.07) 2.56		
Age		(2.92) -0.76		
Education		(1.29) 1.81		
Ν	392	(1.53) 392		
R^2	0.248	0.283		

We regressed on effectiveness rating (0 to 100, with higher numbers indicating greater effectiveness) with the primary predictors (1) and additional covariates (2) (numeracy, politics: 0 = conservative and 100 = liberal; gender: 0 = male and 1 = female).

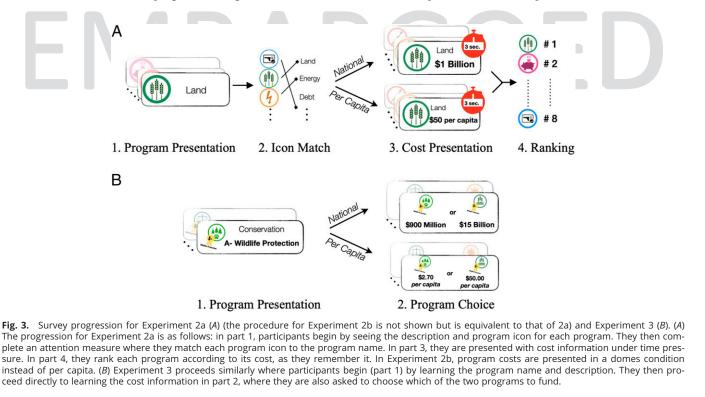
directly test the role that familiarity or self-relevance (i.e., a per capita rescaling rule) could play in increasing discriminability above and beyond the role of numerical processing.

MTurk participants (n = 399) completed the same survey as in Experiment 2a except that participants in the treatment condition saw program costs in terms of the dome unit. We predicted that participants in the dome condition would be better able to process the program cost information and would therefore be more accurate on the program ranking task. **Results.** As in Experiment 2a, for each participant, we created 28 ranked pairs from our eight programs and scored participants based on whether or not they ranked the programs in each pair correctly. We find first that participants in the per capita condition were more accurate, correctly ranking on average 19.9 (SD = 5.86) program pairs, compared to on average 18.3 (SD = 5.32) for national-cost participants [t(399) = 2.75, P = 0.006]. A mixed-model logistic regression confirmed that condition significantly affected pair score, with scores higher in the dome condition than the control (β = 0.286, SD = 0.094). Numeracy played a role as well, with those scoring higher on numeracy having higher rank accuracy (β = 0.197, SD = 0.052). Additional analyses are reported in *SI Appendix*.

The results of this experiment suggest that a rescaling rule that simply transforms large numbers into smaller ones will benefit participants on tasks involving numerical processing. This effect stands regardless of familiarity with a unit.

Experiment 3. Finally, we investigated whether presenting smaller magnitudes also alters support for federal programs. In this experiment, our measure of numerical discrimination focused on whether participants chose to fund the less expensive of two purportedly equivalent-impact programs. MTurk participants (n = 399) responded to eight pairs drawn from eight federal programs by choosing to fund one program in each pair. Four of the eight pairs were matched on all qualities (e.g., scope, target domain, effectiveness) except for price, in an effort to highlight cost as the singular important feature. The remaining pairs were mixed such that we would expect participants to use cues beyond price in their decisions. Counterbalanced assignment of price to program ensured that program details other than price could not result in a net preference.

As before, we presented cost information to participants either as the national program costs (e.g., \$300 million) or in per capita costs (e.g., \$1 per capita). We predicted that participants would select the less expensive program more frequently in the per capita condition compared to the national-price condition.



В A 25 25 v ranked ranked 20 correctly correctly 15 15 pairs o pairs o 10 Mean Mean 5 5 0 0 National Cost Domes National Cost Per Capita Condition Condition С 1.0 Fraction choosing cheapest 70 70 90 80 0.0 National Cost Per Capita Condition

Fig. 4. Results for Experiment 2a (A), Experiment 2b (B), and Experiment 3 (C). A and B show participants' rank-order responses depicted as the number of pairs (out of 28) ordered correctly. C shows the fraction of pairs (out of eight) where the participant chose the less expensive program. All panels present violin plots in which the width of the curve corresponds with the frequency of data points and in which the center dot represents the mean of the distribution.

Results. As shown in Fig. 4B, participants chose the cheaper program (our measure of numerical discrimination) more often in the per capita condition (M = 0.694, SD = 0.255) than the national-cost condition (M = 0.629, SD = 0.209; β = 0.397, SD = 0.103; see Table 2). Greater numeracy also predicted more choices of the less expensive program ($\beta = 0.198$, SD = 0.059), as did better performance on an attention-check measure 398 = 0.217, SD = 0.044). Although the present results (β Q:13 399 include both choice pairs matched on all nonprice qualities as well as choice pairs that were unmatched, in SI Appendix we present additional analyses that explore this specific feature of the program pairs.

Discussion

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Numerical comprehension is a basic building block of good decision-making, and our work demonstrates the limitations of that comprehension, due to fundamental properties of numerical cognition. Basic principles of numerical cognition lead directly to predictions about a manipulation that improves discrimination among large magnitudes. Across four studies, we found robust evidence for a rescaling manipulation which improves discrimination among price tags for large government programs. Specifically, scaling down large numbers caused 414 **Q:14** greater price discrimination in program-effectiveness ratings, improved rank ordering of program magnitudes, and led to greater preference for less expensive policies intended to be equivalent otherwise. This relatively simple change to how information is presented ameliorates misunderstandings, thereby improving the potential for participatory democracy.

420 **Q**:15 The current work offers the following insights. First, Experiment 1 replicated the central findings of Saiewitz and Piercey (6) and demonstrated that rescaling's effect persisted for smaller ratio differences. Our study had the added contributions of employing a diverse US sample, judgments of policy impact, and the highly important context of COVID-19 aid, where motivated processing could have increased sensitivity, regardless of magnitude. Experiment 1 also demonstrated an important boundary condition on numerical representation effects. Despite a constant ratio between numbers, participants were more sensitive to cost magnitude at the individual than national scale, a finding that has implications for the functional form of numerical cognitive representation.

In Experiments 2a and 2b, we employed an incentive- q:16461 compatible recall ranking task with an objectively correct 462 answer to explore how information presentation can impact 463 numerical discrimination. Incentive-compatible tasks have not 464 previously been employed in numerical cognition studies, and 465 the impact of the rescaling manipulation in this task despite the 466 incentive for accuracy suggests that noisy processing of very 467 large numbers is due to cognitive mechanisms, not low motiva-468 tion to engage in the task. Even though ranking should have 469 preserved ordinality in both conditions, we see lower accuracy 470 in the national-level condition, suggesting that noisy represen-471 tations of larger numbers produce greater confusion between 472 budget numbers (2). If a noisy numerical representation is con-473 ceptualized as a distribution centered around the precise value, 474 our results can be explained by positing that the variance in the 475 distributions increases more than proportionally with magni-476 tude. An analogous account is that people encode a fuzzy trace, 477 or gist, rather than the precise numerical value (12). Experi-478 ment 2b demonstrates that the influence of rescaling is due to 479 numerical magnitude rather than effects of self-relevance or 480 familiarity. 481

The findings from Experiments 2a and 2b indicated a robust rescaling effect even though participants were able to compare 482 programs to one another. Extant research on separate versus joint evaluations (13, 14) suggests that we would expect greater

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Table 2. Mixed-effects logistic regression results for Experiments 2a, 2b, and 3 485

	Experiment 2a	Experiment 2b	Experiment 3	
	(1)	(2)	(2)	
	Score	Score	Choice of cheaper	
Condition	0.259*	0.286**	0.471***	
	(0.107)	(0.094)	(0.117)	
Numeracy	0.235***	0.198***	0.222**	
	(0.063)	(0.052)	(0.066)	
Attention check	0.121	0.063	0.245***	
	(0.062)	(0.053)	(0.063)	
Politics	0.086	0.056	-0.001	
	(0.054)	(0.045)	(0.058)	
Age	-0.057	0.017	0.114*	
C	(0.045)	(0.033)	(0.048)	
Gender	-0.201*	-0.099	-0.010	
	(0.098)	(0.089)	(0.113)	
Ν	11,228	11,172	3,192	
Clusters	401	399	399	

504 In Experiments 2a and 2b, we predicted score (1 = correct and 0 = incorrect) at the level of each ranked pair of programs (28 per participant). In Experiment 3, we examined participant choices on the level of each program pair (eight observations per participant; 1 = chose cheaper program and 0 = chose more expensive program). In all three models, covariates 505 included condition (total cost vs. per capita or dome presentation), numeracy, an attention-check measure, and a set of demographics (political orientation: 0 = conservative and 100 = 506 liberal; gender: 0 = male and 1 = female). The analysis is clustered on the level of participant. *P < 0.05, **P < 0.01, ***P < 0.001. 507

508 numerical sensitivity in a comparative setting regardless of numeri-509 cal presentation. Nonetheless, we found a significant effect of 510 rescaling, suggesting an important role of scaling in numerical 511 sensitivity.

512 Finally, Experiment 3 again adopted a joint evaluation setting 513 but assessed how per capita presentation affects policy choices of 514 which government programs to fund. A counterbalanced study 515 design allowed us to draw inferences about numerical discrimina-516 tion from choice of the less expensive program. Presenting large monetary amounts in a way better understood by participants 517 enabled them to better discriminate between programs. 518

Together, this work both illuminates basic cognitive processes 519 and also contributes to our understanding of barriers to good citi-520 zenship, demonstrating the importance of presenting information 521 in a manner amenable to the workings of the human mind. We 522 demonstrate that rescaling large numbers facilitates improved 523 decision-making by allowing people to better recognize the differ-524 ence between two numbers, thus allowing for improved discrimi-525 nation. Extensions of the present work should explore scaling 526 effects in other domains requiring communication of large num-527 bers, such as public health. Future work could also explore other 528 ways to improve discriminability, such as experience. Whereas the 529 numerical cognition literature suggests that the logarithmic repre-530 sentation of numbers is fixed in adults, research on the role of 531 experience, such as decisions by sampling (15), suggests that com-532 prehension of large numbers might be improved by simply 533 experiencing more large numbers. More broadly, future work 534 could investigate the ancillary effects of scaling large numbers. For 535 instance, although we propose that transforming a program cost in the billions to one in the tens improves how well numerical 536 information is understood and used, the use of smaller numbers 537 may also alter perceptions of program benefits. Results from such 538 studies would enhance our ability to provide prescriptive advice 539 for how to help lay people be more actively engaged citizens. 540

Materials and Methods

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543 All experiments were carried out with the approval of Carnegie Mellon Univer-544 sity's Institutional Review Board (Protocol ID STUDY2017_00000392). Participants gave fully informed consent prior to taking part in each survey. 545

Experiment 1

Participants. US-based participants (n = 404) were recruited on MTurk in April 2020 and completed the survey for monetary compensation. As per preregistration (see https://aspredicted.org/blind.php?x=9r9wm6), 12 participants were removed from analysis for failure to pass an attention check, leaving 392 in the analysis. Of the participants, 56.6% were male and 41.6% were 30 to 39 y old. Design and procedure. Participants were randomly assigned to one of four conditions in a between-subjects design, 2 (scale: national vs. individual) × 2 (magnitude: large vs. small), and read a description of COVID-19 stimulus package legislation (see Fig. 1). All participants answered the question: "How effective do you think this relief package will be in addressing the economic impact of the Covid-19 national emergency?" (0 to 100 scale). They also completed a 13-item numeracy test, consisting of an 11-item test (7) and two original questions using numbers in the millions and billions, as well as a demographic questionnaire (political affiliation, gender, age, education, race).

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Experiment 2a

Participants. US-based MTurk participants (n = 401) completed the survey for monetary compensation. As per preregistration (see https://osf.io/nbwsy/?view_ only=02e8b6b177d44acea5be39ed52fc3e12), no exclusion criteria were applied. Of the participants, 51.8% were male and 43.1% were 30 to 39 y old.

Design and procedure. Participants were randomly assigned to one of two conditions (national cost vs. per capita) in a between-subjects design. Their task was to rank order a set of government programs according to cost. In the nationalcost condition, participants saw the cost in numerical form (e.g., \$600 million), and in the per capita condition, cost was in terms of a per capita cost. We approximated the US population to be 300 million, so a program costing \$600 million **Q:17**⁵⁹⁴ would cost \$2 per capita.

The experiment proceeded in four parts (see Fig. 3A). In part 1, participants 595 were familiarized with the names of eight programs (see SI Appendix for details) 596 and a representative icon for each. Each program was presented individually, 597 and to advance, participants had to select the true name of the program from a 598 list. In part 2, the participants matched each program with its corresponding 599 icon. This task served as our attention-check measure. In part 3, participants 600 learned how much each program cost. This information was given individually 601 for each program and under time pressure: participants had 3 s to view the 602 name, icon, and price tag. In part 4, participants then completed an incentivized 603 task in which they ranked the programs according to cost from memory. Partici-604 pants received a \$5 bonus if their rank order was completely correct (34 received this bonus). Finally, they completed the same numeracy and demographic items 605 as in Experiment 1. 606

Experiment 2b.

Participants. US-based MTurk participants (n = 399) completed the survey for monetary compensation. No exclusion criteria were applied, as per preregistration (see https://osf.io/kmdzu/?view_only=f3e8da71bacc4655bade7f07f7b8cf0a). Design and procedure. The design and the procedure of Experiment 2b were the same as those for Experiment 2a except that a different rescaling rule was

used. In this experiment, we scaled federal budget items by a capitol dome unit equal to \$20 million. We applied this rule such that a program costing \$40 mil-lion would cost 2 capitol domes. Across all eight programs, dome costs ranged from 1 to 750 capitol domes.

Experiment 3.

Participants. US-based MTurk participants (n = 399) completed the survey for monetary compensation. No exclusion criteria were applied, as per preregistration (see https://osf.io/tacdk/?view_only=d72695169ed6495a931ccc7414f3e630). Of the participants, 46.6% were male and 33.3% were 30 to 39 y old.

Design and procedure. Participants were randomly assigned to one of two con-ditions (national cost vs. per capita) in a between-subjects design. As in Experi-ment 2a, participants saw cost information for eight federal programs where cost was either in total numerical form (national-cost condition: e.g., \$600 million) or in terms of per capita costs (per capita condition: e.g., \$2 per capita). Programs were designed such that each million-dollar program had a similar program cost-ing billions. These matched programs were similar on all dimensions except cost (see SI Appendix for details). To communicate this equivalence, we assigned each program an efficacy grade within a domain. For example, the wind power program had an "A-" in the domain of "renewable energy." Its partner program, solar energy, had the same letter grade and domain

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	6 of 6	5	https://doi.org/10.1073/pnas.2203037119		

In part 1, participants saw a program name, description, icon, and information about its effectiveness. For each program, they were asked to select the correct per-formance "letter grade" and evaluation domain from a list. Their answers to those questions serve as our attention-check measure. In the second part, participants saw eight pairs of programs with corresponding costs. Each pair consisted of programs either matched (same domain, one price tag in the millions, one in the billions, and same program efficacy grade) or unmatched (different domains, one cost mil-lions and one billions, but they had different efficacy grades). All participants saw four matched programs and four pairs of unmatched programs which were chosen randomly from the set of all possible 12 unmatched pairings (see SI Appendix for analysis of matched vs. unmatched pairs). For each pair, they selected which of the two programs they supported funding. After making their eight choices, participants completed a numeracy scale and a demographic guestionnaire.

Data Availability. Data for experiments 1 through 4 data have been deposited in the Open Science Framework (OSF; https://osf.io/a3pe9/?view_only=011d00 q:18 0:19681 14f6234f739b5a4d502eb73b76). Preregistration template data are available at As Predicted for Experiment 1 (https://aspredicted.org/blind.php?x=9r9wm6) and OSF for Experiments 2a (https://osf.io/nbwsy/?view_only=02e8b6b177d 44acea5be39ed52fc3e12), 2b (https://osf.io/kmdzu/?view_only=f3e8da71bacc4 655bade7f07f7b8cf0a), and 3 (https://osf.io/tacdk/?view_only=d72695169ed6 495a931ccc7414f3e630).

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